

General Terms and Conditions for Individual Registrations

1 Application of the General Terms and Conditions

These General Terms and Conditions apply when you register for the European Annual Congress of Rheumatology 2021, to take place until 5 July 2021, 23.59 CEST (hereinafter "**Congress**"). The Congress is organised by European Alliance Of Associations for Rheumatology EULAR, Seestrasse 240, 8802 Kilchberg, Switzerland, Telephone: +41 44 716 30 30, email: congress@eular.org (hereinafter "**EULAR**").

2 Congress

2.1 The Congress

EULAR will organize a virtual annual European Congress of Rheumatology with live days from 2- 5 June 2021. The content on the platform will stay accessible until 5 July 2021, 23.59 CEST.

The aim of the Congress is to provide a forum of the highest standard for scientific (both clinical and basic), educational and social exchange between professionals involved in rheumatology, liaising with patient organisations, in order to achieve progress in the clinical care of people with rheumatic diseases.

The events of the Congress and the benefits for the participants are set out in more details on the Congress Website <https://www.congress.eular.org> (hereinafter "**Congress Website**").

2.2 Programme of the Congress and Modification

The programme of the Congress will be published on the Congress Website.

EULAR reserves the right to modify the programme. No refunds will be granted in case of modification, cancellation of speakers or any other incident during the Congress.

2.3 Language

Unless otherwise specified, all lectures, basic science and clinical symposia, abstract sessions, presentations and discussions, workshops and special interest group sessions are in English.

2.4 CME credits

EULAR intends to apply for EACCME®/CME accreditation for the Congress.

Following accreditation, registered participants to the Congress can claim their CME credits and certificate of attendance by completion of an online survey. An email will be sent directly to your registered email address. After submitting the survey, you will receive your certificate to the indicated

email address. EACCME® credits are recognised throughout Europe and in North America. EACCME®/CME credits can be exchanged for their national equivalent by contacting your national CME Authority.

Physicians may convert EACCME® credits to an equivalent number of AMA PRA Category 1 Credits™.

3 Congress Participants

3.1 In General

Registration is possible until 4 July 2021, 23.59 CEST.

You can register for the Congress if you are at least 18 years old when attending the Congress.

EULAR mandates Congrex Switzerland Ltd, Reinacherstrasse 131, CH-4053 Basel, Switzerland as its contractor to handle EULAR 2021 Congress registrations; telephone: +41 61 686 77 77, email: Congress.reg@eular.org.

Registration includes for all participants

- Access to the virtual platform and scientific content from the EULAR 2021 Congress Programme until 5 July 2021, 23.59 CEST
- Access to abstracts / posters online

3.1.1 For Full Delegates 1, HPR Delegates 1, Trainees 1, Company representatives 1:

- Access to all satellite / industry content
- One-year access to our online journal, the ARD (Annals of Rheumatic Diseases)

3.2 Full Delegates

3.2.1 Full Delegates 1

Full Delegates 1 are members of the medical, dental or pharmacy professions who, in the course of his or her professional activities may prescribe, recommend, purchase, supply, sell or administer a pharmaceutical product. EULAR will request a confirmation.

3.2.2 Full Delegates 2

Full Delegates 2 are medical or scientific professionals, M.D's, PhD's, who are not allowed to prescribe, recommend, purchase, supply, sell or administer a pharmaceutical product.

3.3 HPR Delegates

3.3.1 HPR Delegates 1

HPR Delegates 1 are members of the HPR Delegates, e.g. nursing professions, who, in the course of his or her professional activities may prescribe, recommend, purchase, supply, sell or administer a pharmaceutical product.

A letter of confirmation by the Head of Unit or Institute, showing the status, must be provided when registering as HPR-Delegate 1. EULAR will request a confirmation.

3.3.2 HPR Delegates 2

HPR Delegates 2 are health professional who are not allowed to prescribe, recommend, purchase, supply, sell or administer a pharmaceutical product, such as nurses, physiotherapists, occupational therapists, etc.

A letter of confirmation by the Head of Unit or Institute, showing the status, must be provided when registering as HPR-Delegate 2.

3.4 Trainees

3.4.1 Trainees 1

Trainees 1 are persons under 40 years of age that are Clinicians in training who, in the course of his or her professional activities may prescribe, recommend, purchase, supply, sell or administer a pharmaceutical product.

A letter of confirmation by the Head of Unit or Institute, showing the status, must be provided when registering as Trainee 1. EULAR will request a confirmation.

3.4.2 Trainees 2

Trainees 2 are persons under 40 years of age that are Non-Tenured Scientists, i.e. scientists not being professor or associate professor, who are not allowed to prescribe, recommend, purchase, supply, sell or administer a pharmaceutical product.

A letter of confirmation by the Head of Unit or Institute, showing the status, must be provided when registering as Trainee.

3.5 Students (under 25)

Students are medical students, nurse students or in training, HPR students or in training under 25 years of age. A letter of confirmation, showing the status, must be provided when registering as Student. Proof of Age must be submitted with the registration form.

3.6 PARE Delegates

PARE Delegates are representative and / or staff members of patient organisations. A confirmation of a PARE organisation must be submitted with the registration.

3.7 Patients

Patients are persons suffering from rheumatic or musculoskeletal diseases (RMD) or their family members. A doctor's certificate must be submitted with the registration form.

3.8 Company representatives

3.8.1 Company representatives 1

Company representatives 1 are staff and representatives of pharma-, medtech- and software companies or other companies which are also members of the medical, dental, pharmacy or nursing

professions who, in the course of his or her professional activities may prescribe, recommend, purchase, supply, sell or administer pharmaceutical products. EULAR will request a confirmation.

Company representatives 2

Company representatives 2 are staff and representatives of pharma-, medtech- and software companies or other companies, who are not allowed to prescribe, recommend, purchase, supply, sell or administer a pharmaceutical product.

4 Registration Fees

4.1 In General

The registration fees are published on the Congress Website.

4.2 Group Registration

Groups of two persons or more can register as a group. For group registration, you need to access the group portal.

4.3 Handling Fee and costs by Bank Transfer

Payments by bank transfer are subject to a handling fee of EUR 40.

All costs incurred by the Client or EULAR linked to the bank transfer, including banking fees, must be paid by the Client.

5 Registration and Withdrawal

5.1 Online Registration and Admission Confirmation

You can register for the virtual Congress via your congress account available via <https://account-congress.eular.org/>.

During the registration process, you will be asked to pay a registration fee with your credit card. Your payment will be processed through the secured gateway Saferpay to which EULAR has no access. When paying via Saferpay, your payment data will be processed by SIX Payment Services AG, Hardturmstrasse 201, 8005 Zurich, Switzerland (hereinafter referred to as "SIX") as part of the payment process. Further information on data protection can be found on the SIX website at www.six-payment-services.com.

Upon receipt of the payment, EULAR will inform you of your admission by sending you a confirmation email. The agreement on the attendance of the Congress is concluded upon receipt of that email.

5.2 Right of Withdrawal

You have the right to cancel your registration without giving any reason within 14 days from the conclusion of the agreement, i.e. from the receipt of our confirmation email. You lose your right of withdrawal if you attend the Congress before the expiry of your right of withdrawal.

To exercise your right to cancel, you must inform EULAR thereof by sending an email or a letter to EULAR (EULAR c/o Congrex Switzerland Ltd, Reinacherstrasse 131, CH-4053 Basel, Switzerland email: Congress.reg@eular.org).

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

If you cancel your registration, EULAR will reimburse to you all payment received from you in this connection. EULAR will make the reimbursement without undue delay and not later than 14 days after EULAR was informed about your decision to cancel your registration. The reimbursement will occur by the same means of payment as was used to pay the fee.

6 Disclaimer of Warranty and Liability

6.1 No Warranty for Information and availability

EULAR does not warrant the completeness, accuracy and actuality of the information conveyed during the Congress, in particular the medical information.

EULAR does not warrant that the electronic platform of the Congress and the information thereon will at all times be available and error free.

The Congress does not contain any therapeutic recommendations and cannot replace the independent and complete analysis, evaluation, diagnosis, risk assessment, treatment or other medical activities by a medical specialist.

6.2 Exclusion of Liability

To the fullest extent permitted by applicable law, EULAR excludes any liability for any damages, loss, injury, or liability whatsoever suffered out of or in connection with the Congress and the agreement, you enter into with EULAR.

7 Cancellation of the Congress

In the event of total or partial cancellation of the virtual and/or face-to-face Congress due to fire, strike, natural disaster (either threatened or actual), communicable disease, government regulations or causes, which would prevent its scheduled opening or continuance, the contractual relationship between EULAR and the participant will be terminated immediately. EULAR shall not have to refund any registration fee already paid.

8 Feedback and Complaints

EULAR aims to provide the highest quality of services to you and values your feedback (positive and negative) and your comments. You can address your feedback and comments to congress@eular.org.

EULAR usually addresses complaints within one working week after receipt. If EULAR needs more time to evaluate your complaint, it will inform you of the reasons for the delay within one week.

9 Copyrights

EULAR and/or the speakers do not assign, transfer or license to you any copyright in connection with the Congress.

10 Data privacy

By registering, you agree that EULAR processes your personal data that you have provided during registration process for the purpose of organising, advertising, performing and analysing the Congress. EULAR will, for example create participant lists and email distribution lists, which are available to the EULAR and its subcontractors. You will also receive information about EULAR congresses, courses, symposia and newsletters.

EULAR has entered into a subcontracting agreement for the organisation of the Congress. Besides the usual subcontracting agreements with IT- or other providers necessary to the organisation of the Congress, the main subcontractors are:

- Congrex Switzerland Ltd, Basel, Switzerland
- JMarquardt Technologies GmbH, Krailing, Germany
- SIX Payment Services AG, Zurich, Switzerland

For further information on our data processing activities, kindly refer to EULAR's Data Protection Policy available on EULAR's website, currently under

https://www.eular.org/eular_data_protection_policy.cfm.

11 Applicable law and place of jurisdiction

The substantive laws of Switzerland are applicable, with the exclusion of the conflict of law rules. The exclusive place of jurisdiction is at the seat of EULAR, currently Kilchberg, Switzerland.

12 Entry into force

These General Terms and Conditions enter into force for registrations relating to the Congress 2021.